

UAR - HE - 1

14 March 2017 22:23

No. HE-1 Problem

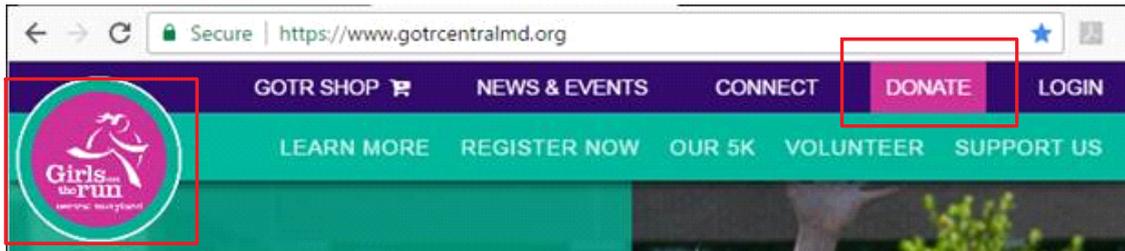
Name:

'DONATE' highlighted with purple.

Evidence:

Heuristic: feedback & Consistency

Where: On the main menu bar on the top of the website.



Explanation:

Donate option on the top main-task bar seems to be pre-selected and it looks like we are already on DONATE page though clicking the icon for home-page. User will be unlikely to figure out their current location of page and might get confused between home page and donate page.

Severity:

Rating: 1 - Cosmetic problem only.

Justification:

- **Frequency:** Not so frequent as not all user would think of this.
- **Impact:** Very low
- **Persistence:** Every time
- **Weights:** This problem would be faced or noticed until and unless the person uses site more often or is less technical. Once understood can easily be neglected and doesn't hinder any of the main functionality. Problem can easily be fixed.

Possible solution and/or Trade-offs:

Change the background highlight or highlighting method. Color used can be anything apart from purple which is exactly the color of homepage-icon or is being used for highlighting across the site.

Relationships:

UAR - HE - 2

14 March 2017 22:23

No. HE-2 Problem

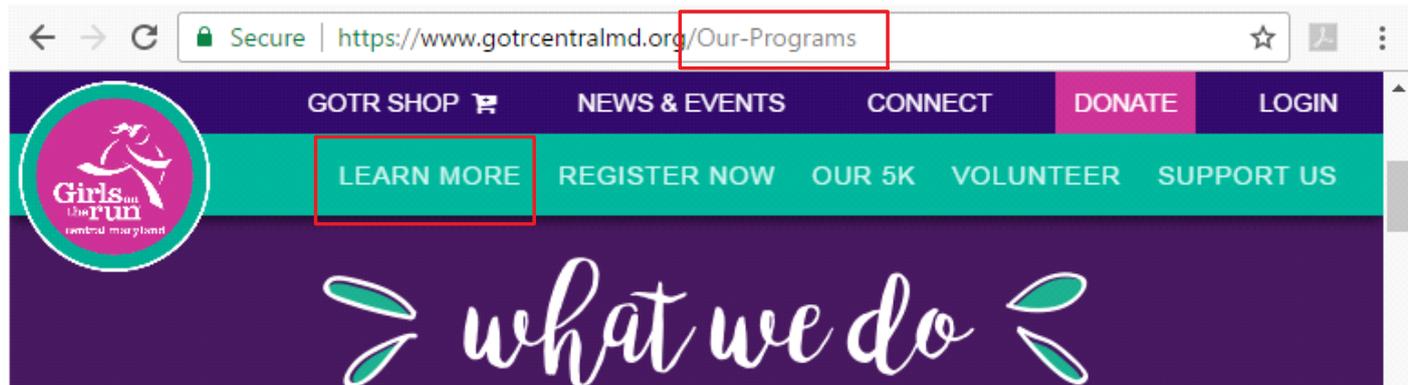
Name:

Selected option not highlighted in Navigation-Bar.

Evidence:

Heuristic: feedback & Memory Load

Where: On the main navigation-bar



Explanation:

Donate option on the top main-task bar seems to be pre-selected and it looks like we are already on DONATE page though clicking the icon for home-page. User will be unlikely to figure out their current location of page and might get confused between home page and donate page.

Severity:

Rating: 1 - Cosmetic problem only.

Justification:

- **Frequency:** Not so frequent as not all user would think of this.
- **Impact:** Very low
- **Persistence:** Every time
- **Weights:** This problem would be faced or noticed until and unless the person uses site more often or is less technical. Once understood can easily be neglected and doesn't hinder any of the main functionality. Problem can easily be fixed.

Possible solution and/or Trade-offs:

Change the background highlight or highlighting method. Color used can be anything apart from purple which is exactly the color of homepage-icon or is being used for highlighting across the site.

Relationships: